

Driving Digital Economy

Empowering the workforce of the future
through smart skills and technology

Corporate Profile





ABOUT US

For over 21 years, Knowledgecom Corporation Sdn. Bhd. has been empowering professionals with our proven workforce development programs. From fresh graduates to seasoned experts in both public and private sectors, our training catalyst individuals into top-performing and highly sought-after employees.

With a track record of 15,000 successful students and 2,000 engaged companies since 2001, you can trust us to elevate your career.

200+

Courses
available

10,000+

Certified and
build their career

50+

Experienced
trainer

Empowering the workforce of
the future through smart skills
and technology



WHY CHOOSE KNOWLEDGECOM?

Our company specializes in developing and delivering programs that focuses on upskilling employees and digitizing processes. Our mission is to create sustainable workplace ecosystems and turning pain points into growth opportunities. T



INDUSTRY PIONEERS

Innovators in the IT and tech training and certification landscape with over a decade of experience in anticipating skill trends



ECOSYSTEM OF EXPOSURE

Tap into in-house resources from expertise, software and platforms to access to mentors, industry specialists and consultation services



FUNDED PROGRAMMES

Sponsored and curated curriculum developed alongside industry players to tackle skill gaps and boost career opportunities

OUR AWARDS



Human Resource
Minister Award 2015



ASOCIO
ICT Education Award 2018



SAP Education
Partner of the Year 2017



Logical Operations
Top Training Partner 2017



Microsoft Learning Partner
of the Year 2017



ATP of The Year
KnowledgeCom (Malaysia)

CertNexus
ATP of the Year 2020



APJC ATP of The Year 2021
(Malaysia)



APJC ATP of The Year 2022
(Malaysia)

OUR PARTNERS

With strategic partnerships with some of the most reputable companies in the industry, we have developed a comprehensive suite of training and services designed to enhance talent throughout the organization.

Our collaboration with Beyond4's Accelerator Hub ensures that the curriculum is available and relevant to industry needs.

Technology Partners



Collaborative Partners



BEYOND4



GLOBAL
STRATEGIC
PARTNERS



GOTRAINING

KNOWLEDGECOM ACADEMY

We turn pain-points and gaps into growth opportunities,
ensuring businesses are on the right track for tomorrow.

Our offerings include:



The laptop screen displays the Knowledgecom Academy website. The header includes the logo, navigation links (Home, Key Features), and login/signup buttons. The main section features a woman holding a laptop, surrounded by icons for play, speech, and lightbulb. Text on the screen reads: "Knowledgecom Academy", "Continuous education is the answer to an environment that is constantly changing. To remain professionally agile, we should constantly be looking to learn and gain new skills. Discover our 4 different skills acceleration pathways to fuel your talent development.", and four buttons: "Instructor Led Sessions", "Self Paced Online", "Workshops", and "Events". Below this, a section titled "Instructor-Led Sessions" is visible.



Four circular icons are shown below the laptop screen, each representing a different learning method:

- Instructor Led Training**: Icon showing a person at a computer screen with a video call interface.
- Workshops/ Coaching**: Icon showing a person at a computer screen with a video call interface, a keyboard, and a mouse.
- Self-Paced Learning**: Icon showing a hand pointing at a play button on a screen.
- Soft-Skill and Team Building**: Icon showing a group of people in a video call interface.

Quick Facts about Knowledgecom.

To foster sustainable growth in the digital economy, we're dedicated to creating a skilled, efficient, and employable workforce. Here are some quick facts about our mission and work:

Established since
November
2001

Trained over
10,000
participants

Engaged
with over
500
companies

Over
200
courses
available



10 Years
Club for ISO Certification
for QMS



Branch office in
Singapore
(Indonesia soon)



HRDC Training
Provider



PERKSEO Training
Provider



MOF Approved

TYPES OF COURSES OFFERED

At Knowledgecom, we specialize in providing top-notch IT and application courses to help you sharpen your skills and advance your career. Our courses are developed in partnership with certified industry leaders like Microsoft, SAP, and other leading partners, ensuring that you get the best possible training and education. Whether you're a fresh graduate or a seasoned professional, our programs are designed to equip you with the knowledge and skills you need to succeed in today's rapidly evolving digital landscape.



Track A: Data and AI

- Azure AI Fundamentals
- Azure Data Fundamentals
- Microsoft Certified: Power BI Data Analyst Associate
- Interactive Report in Tableau
- Applied Data Science with Python and Jupyter
- Using Data Science Tools in Python
- Data Science for Marketing Analytics
- R Programming for Data Science
- Certified Data Science Practitioner
- Certified AI Practitioner

Track B: Business Solutions

- Microsoft Word (Intro, Inter, Adv)
- Microsoft Power Point (Intro, Inter)
- Microsoft Excel (Intro, Inter, Adv)
- Microsoft Access
- Microsoft Project
- Microsoft Power BI
- Microsoft Office 365 Fundamentals
- API Handling
- Adobe Photoshop
- Adobe Illustrator
- Adobe After Effect & Premiere Pro

Track C: Cloud Infrastructure

- CompTIA A+
- CompTIA Network+
- Fundamentals of Citrix Virtual Apps and Desktops Service (CWS-2017)
- Fundamentals of Citrix Gateway Service (CNS-2022)
- Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud with Microsoft Azure (CXD-252)
- Azure Fundamental
- Azure Administrator Associate
- Developing Solutions For Microsoft Azure
- Designing and Implementing Microsoft DevOps solutions
- Implementing and Administering Cisco Solutions (CCNA)
- Understanding Cisco Cybersecurity Operations Fundamentals (CBROPS)

Track D: Development

- Oracle Certified Foundations Associate, Java
- Oracle Certified Associate, Java SE 8 Programmer
- Oracle Certified Professional, Java SE 8 Programmer
- Android with Flutter
- Android Security Essentials
- Android™ Applications UI/UX Design and Monetization Techniques
- Android Certified Application Developer
- Developing ASP. NET MVC 5 Web Applications
- Programming in HTML5 with JavaScript and SS3
- Angular JS
- Node.JS



Track E: Enterprise

- MySQL for Database Administrators
- Oracle Database 12c: Administration Workshop
- Oracle Database 12c R2: Managing Multitenant Architecture
- SAP Certified Development Associate - ABAP with SAP NetWeaver 7.50
- SAP Certified Application Associate - SAP S/4HANA for Financial Accounting
- SAP Certified Application Associate - SAP S/4HANA Procurement
- SAP Certified Application Associate - SAP S/4HANA Sales 1909
- SAP Certified Application Associate - SAP HANA 2.0 (SPS04)
- SAP Certified Application Associate - SAP SuccessFactors Employee Central
- VMware vSphere: Install, Configure, Manage [V7]
- VMware vRealize Automation: Install, Configure, Manage [V8.3]
- VMware vSphere: Advanced Administration Workshop [V7]

Track F: Forensic & Security

- Cyber Safe
- Incident Response for Business Professionals (IRBIZ)
- Cyber Secure Coder
- CyberSec First Responder (CFR)
- Microsoft Certified: Security Operations Analyst Associate
- Microsoft 365 Security Administration
- Microsoft Azure Security Technologies
- Database Security Administration
- Oracle Database 12c: Security
- Cyber Security Analyst (CySA+)
- Penetration Test (PenTest+)

Track G: Go Professional

- Agile Scrum Foundation
- Agile Scrum Master
- PRINCE2 Agile Practitioner
- Project Management Professionals
- ITIL® Foundation Certification - IT Service Management
- ITIL® Practitioner Certification - IT Service Management
- Microsoft Azure Architect Design
- Microsoft Power Apps + Dynamics 365 Solution Architect
- Management Consulting Techniques, Tools and Frameworks



Track H: Humanizing

- Customer Care – Service Orientation
- Retail Management for Customer Experience (RMCE)
- Retail Management for Achieving Excellence (RMAE)
- Strategic Planning, Development and Implementation
- Advanced Problem Solving and Decision Making
- Workplace Communication
- English Communication and Email Writing
- Leadership Skills for Highly Effective Leaders
- Client Management Skills
- Leadership and Decision - Making in Crisis and Emergency Situation
- Mastering Negotiation and Presentation Skills

Track I: IR4.0 Technologies

- Introduction to Industry 4.0 and Technological Pillars
- Industry 4.0 and 6 SMART Approaches
- CX 4.0 - Customer Service Associate (CSA)
- CX 4.0 - Customer Service Manager (CSM)
- High Volume Manufacturing (HVM) Digitization for Operator
- High Volume Manufacturing (HVM) Digitization for Technician
- High Volume Manufacturing (HVM) Digitization for Management
- High Volume Manufacturing (HVM) Digitization for Engineer

Track J: Others

- Certified Blockchain Business Foundations (CBBF)
- Certified Blockchain Solution Architecture (CBSA)
- Android with Flutter
- Growth Hack
- Digital Marketing Practitioner
- Lean Start-up (Accelerator - IDEATION)
- Lean Start-up (Accelerator - CONCEPTION)
- Modern Day Worker (MDW)
- Full Stack Developer (FSD)
- Certified Digital Associate for IT Professional (CDA-ITP)



Knowledgecom

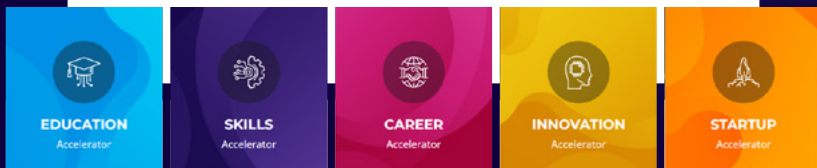
The Skills Accelerator of the BEYOND4 ECOSYSTEM

We specialise in designing and delivering programmes centred around upskilling people and digitising processes to implement future-ready ecosystems in workplaces.



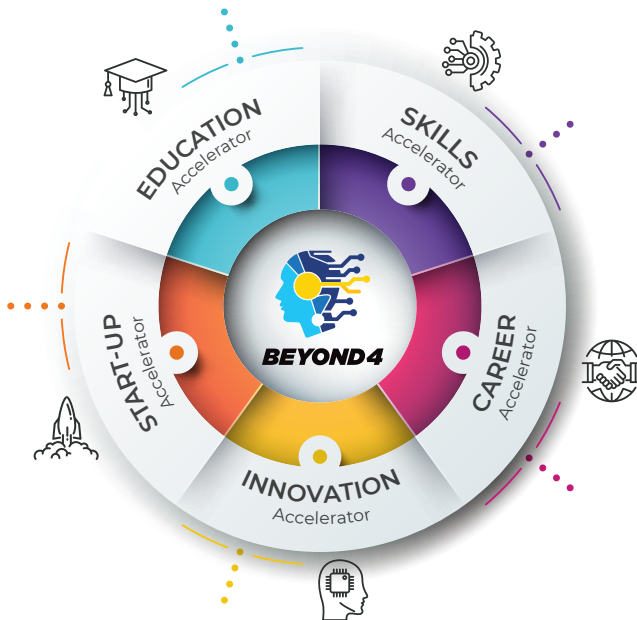
Why KNOWLEDGECOM?

We turn pain-points and gaps into growth opportunities, ensuring businesses are on the right track for tomorrow.



Scan this QR Code to
know more on the
Education Accelerator of
the BEYOND4 Ecosystem

The BEYOND4 Ecosystem and Why you should be a part of it



An End-to-End Solution for Talent & Startup Accelerator

**Intelligent Multi-Tier Accelerators
with innovative solutions to acknowledge
21st century problems by accelerating talent**

Knowledgecom is the delivery partner of BEYOND4, an accelerator hub that fast-tracks the professional development of talented candidates across several industry verticals. Accelerator programmes are supported by key technology and collaborative partners to foster innovation and ingenuity in the post-digital era.

Scan this QR Code to know more on the BEYOND4 Ecosystem



HIGH-GROWTH INDUSTRIES IN MALAYSIA

**IT & Software
Development**



**Digital
Marketing**



**Business
Development
& Sales**



Finance



HIRING TRENDS & CHALLENGES IN EMPLOYMENT POST-PANDEMIC?

According to The Randstad Workmonitor Reports, there is a growing trend towards careers in IR4.0 and technology, which emphasizes the importance of digital skills in bridging the gap between education and industry.

1/5

Unemployed Graduates
Digital skills – part of solution

63%

Graduates unable
to explain IR4

89%

Need to acquire new skills
to navigate digital-led
environment

**STEM
TALENT**

Increased Demand

ICT

EMPLOYMENT

Increased Hiring Appetite

8/10

Emerging Jobs

Pre-Requisite = Tech Skills

LinkedIn

67%

Hire from different industry if
skills match job requirement

The Edge

Employers refrain from hiring
graduates that have skill deficit
and are not industry ready

HEAD OFFICE / TRAINING CENTRE

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